

HELP on 'Case Details (With Petitioner/Consumer Information)'

This option is more relevant to a consumer who does not know the case no. but wishes to get the details of a case filed by him/her in the Ombudsman Office. Through this option, the case details of a consumer / petitioner can be obtained by giving the consumer name (partly or fully) or consumer no. or even, the mobile number of the consumer in the following manner.

- (a) Consumer no. in the field corresponding to 'Petitioner/Consumer No'
- (b) Consumer name (partly or fully) in the field corresponding to 'Name'
- (c) Mobile no. of the Consumer in the field corresponding to 'Mobile No'